

WHEN YOU PARTNER WITH DIALOG HEALTH, YOU GET...

- ✓ 10+ years of healthcare communication experience with proven ROI and results
- ✓ Secure and compliant, conversational engagement
- ✓ Industry Best Content Library
- ✓ Routine Software updates



NO-CODE FEATURES INCLUDED WITH DIALOG HEALTH:

Self-Service Web Console:

Access our user-friendly console with robust features like Inbox, Triage, and Outbox functionalities.

Subscription Management:

Manage risk with multiple opt-in, opt-out, and keyword features for subscriber management.

Multiple Engagement Options:

Engage subscribers through personalized 1-to-1 messaging, bulk messaging, automated workflows, short links or our suite of Messaging API's.

Two-way Messaging with Response Mgt.:

Configure personalized automated replies or manually respond for seamless interaction with subscribers.

Seamless Data Integration:

Easily import and export data with numerous integration options available.

Real-time Analytics:

Unlock instant insights into message performance and reduce staff workload with our interactive reports. Segment subscribers by reached vs. not reached, and responders vs. non-responders to optimize strategies.

Extensive Features:

Access Dialog Health Content Library, Tier 1 Connectivity, Local 10 DLC & Short Code support, White Label options, robust personalization, interactive subscriber history, trackable short links, multi-language support, long-sms, emojis, mobile number failover, Text4INFO, and more!

Dialog Health Engagement Workflow Example:

Streamline your workflow campaigns to cover the entire continuum of care effortlessly.

With our platform, establish triggers, set conditions, and let automation handle the rest. Boost patient engagement and refine communication through managing recall, referral, reminder, follow-up, survey, revenue cycle management, and more!

SCAN TO LEARN MORE!



CHALLENGES WITH BUILDING YOURSELF



SLOW TO MARKET

Building a compliant application takes time, resources, and significant investment. Why not partner with a solution that can have you sending messages next week instead of next year?



HIGH DEVELOPMENT COSTS UP- FRONT AND ONGOING

Creating on your own is costly. Trust us, we've constructed a top-tier engagement platform. Use saved funds for growth, not for provisioning, support, hosting, and maintenance.



NUMEROUS COMPLIANCE AND SECURITY RISK

Additional risk assessments and regulatory requirements, are the last things anyone wants on their plate. Leave it to the experts with a HIPAA & SOC II compliant application ready to go.



MINIMAL FEATURES & FUNCTIONS

Opting for self-building results in basic functionality and wasted time on software errors. Entrust experts for healthcare-focused updates, allowing for optimal subscriber engagement across the continuum of care.



SUBSTANTIAL KNOWLEDGE GAP

Engaging your audience in the healthcare world is complicated. In addition to the compliance and security risks, there are certain things you only know through 10+ years of industry experience.



PARTNER WITH DIALOG HEALTH



READY IN WEEKS

Dialog Health was built for healthcare. Begin engaging within weeks with campaigns from our content library, import subscribers through integrations, and instantly analyze message performance with aPRO.



INCLUDED VALUE - NO HIDDEN FEES

Know up front how much your proven engagement solution costs. No need to worry about provisioning and hosting fees, carrier fees, carriage fees, or ongoing development and maintenance costs.



COMPLIANT AND HIGHLY SECURE

Our HIPAA & SOC II compliant platform undergoes thorough third-party vetting and is supported by experts in TCPA rules and MMA guidelines. We prioritize data protection with comprehensive controls.



FEATURE RICH AND ALWAYS EVOLVING

Count on updates to enhance features, elevating the experience for subscribers and staff. Our platform evolves for superior user experience, meeting healthcare communication needs.



10+ YEARS OF HEALTHCARE EXPERIENCE

Gain access to our Knowledge Base, extensive content library, and 10+ years of healthcare communication expertise. Count on our dedicated support team to ensure you're trained and ready to utilize the platform.